ACENET Data Policies

Backup

ACENET does not currently provide backup services. Users with unmet backup requirements are encouraged to contact ACENET support to explore Compute Canada offerings and other data backup strategies.

Our filesystems are built with RAID redundancy to protect your data from the loss due to hardware failures, however RAID redundancy cannot protect data from all potential losses, including certain multiple concurrent hardware failures, datacenter catastrophes, software malfunctions, administrative error, or users deleting or changing their own files.

Users are strongly encouraged to make off-site (or multi-site) copies of their critical data. Source code and other such key files should be managed with a version control tool such as Git, Subversion, Mercurial, or CVS.

Users should also be aware of their home institution's and funder’s data storage policies and follow them. Some institutions offer network backup facilities which you might be able to take advantage of. Memorial University users for example, can take advantage of Memorial's RDB system for backing up data from Placentia.

Archiving

ACENET does not currently provide permanent data archiving services.

Retention

Data stored in expired accounts is subject to deletion after a grace period of 4 months from the time of account expiry in the Compute Canada Database (CCDB).

Ownership

ACENET considers data stored on its systems to be owned by the Account Sponsor in the Compute Canada Database (CCDB), however in the event of dispute, we will follow the relevant policies of the institution employing the account sponsor.

If an Account Sponsor wishes ACENET to provide access to data stored under a user account they sponsor, our process will be:

1. Attempt to contact the user storing the data to obtain consent to ACENET adjusting file permissions to include the Account Sponsor.
2. Should step 1 not be successful, ACENET will seek this permission instead from the Vice President Research (or equivalent) from the institution employing the Account Sponsor.
Privacy, Personal Information, Acceptable Use, and Consent

ACENET follows all Compute Canada’s policies on data privacy, personal information, acceptable use, and consent.

https://ccdb.computecanada.ca/agreements/user_aup_2016/user_display

https://ccdb.computecanada.ca/agreements/personal_info_consent_2016/user_display

https://ccdb.computecanada.ca/agreements/privacy_policy_2016/user_display

Indemnity

ACENET maintains no financial responsibility for data loss on its systems, arising from any cause, including, but not limited to, hardware failure, software malfunction, datacenter issue, accidental deletion, or malicious action.